

MARITESS OLIVEROS - VILLARICO, DDM, MFLCD



PhD in Oral Sciences, Khon Kaen University, Khon Kaen, Thailand, 2016 - Present
 Master in Family Life & Child Development, University of the Philippines - Diliman, 2007
 Externship Training Program in Pediatric Dentistry, Pediatric Dentistry Center Philippines, 1996 - 1997
 Doctor of Dental Medicine, University of the Philippines, 1991 - 1995
 Faculty Member in Pediatric Dentistry, College of Dentistry, University of the Philippines, 1998 - 2002, 2014 - 2016
 Secretary, Pediatric Dentistry Association of Asia, May 2012 - August 2014
 President, Philippine Pediatric Dental Society Inc., 2011 - 2013
 Key Opinion Leader, "Preventive Dentistry Module", GlaxoSmithKline, June 2013 – present
 Key Opinion Leader, "Brush, Floss & Rinse" Program, Johnson & Johnson Philippines, 2008 - present
 Key Opinion Leader, "Diet and Oral Health" Module, Systema - Peerless Lion Philippines, December 2013 – March 2014
 Faculty Member in Pediatric Dentistry, Our Lady of Fatima University, 1997 - 2003
 Co-Author, "Caries Experience of Insulin-Dependent Diabetic Patients in the Philippines." 2012, Published article.
 Author, "Monster Mouth (Bibig Bakulaw)" – A Children's Storybook on Oral Health January, 2015
 Author, "Joboy's Dream (Ang Panaginip ni Joboy)" – A Children's Storybook on Oral Health, October, 2013.

Presentation Date: Friday 11 May 2018 11:00 AM - 12:00 PM

Venue: SMX CONVENTION CENTER MANILA Function Room 5

Presentation Title: HANDLING DIFFICULT PATIENTS

Behavior management is part of a pediatric dentist's arsenal when it comes to handling anxiety and non-cooperation. But in a general practice set-up, difficult behavior may go beyond the usual behavior management principles. A young dentist may be tested by the different personalities and backgrounds of patients, parents, and significant others who may provide complex scenarios to the inexperienced practitioner. This presentation will be a sensible and expedient approach to providing solutions to these possible challenges.